

One Stop Solution for all your SMS needs

# **SMS GupShup Enterprise Edition**

Mobile Access

V1.1

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## 1 Introduction

This document is to be read in conjunction with the SMS GupShup Enterprise document.

Mobile access will allow you to access your groups through the specified mobile phone(s). You can create new groups too through the specified mobile phone(s).

## 2 Enabling Mobile Access via website

Log into your account on http://enterprise.smsgupshup.com.

After logging in, click on the *Groups* tab. Click on the 'group settings' tab for the group for which you want to enable mobile access.

Check the 'enable' option.

			Mask: 98208
Last Activity: 80 days ago	11 posts 3 members	This is E-mail notification check	
Make a post	Manage Membe	ers   <b>Group Settings</b>   Disable Group   De	elete Group
Group Name	: MyGroup		
Mask	: 9820808204	•	
TO SERVE - THE STATES			
Set Welcome	Greeting (Sent on	ice to new members when invited. 724 char max)	
Set Welcome	<b>Greeting</b> (Sent on	ce to new members when invited. 724 char max)	
Set Welcome	Greeting (Sent on	ce to new members when invited. 724 char max)	
Set Welcome	: Greeting (Sent on	ce to new members when invited. 724 char max)	
Set Welcome	Greeting (Sent on	ice to new members when invited. 724 char max)	
Set Call Back	Greeting (Sent on	ce to new members when invited. 724 char max)	characters used: 0 left: 724 sms cour
Set Welcome	: <b>Greeting</b> (Sent on URL (for <u>realtime d</u>	ce to new members when invited. 724 char max) elivery reports)	characters used: 0 left: 724 sms cour
Set Welcome	: <b>Greeting</b> (Sent on URL (for <u>realtime d</u>	ice to new members when invited. 724 char max)	characters used: 0 left: 724 sms cour

#### Figure 1

#### Setting up mobile access for group via website

After enabling mobile access, a successful message is displayed. You need to now add the mobile number to which you need to provide access to the group(s). You can add upto 7 different mobile numbers that can have this functionality.

ve Groups			Show Disabled Gr
ost 📔 Disa	ble Delete		Create group
MyGroup Your customers	an self join this group vi:	ia SMSI	Mask: 98208082
Last Activity: 78 days ago	11 posts 3 members	This is E-mail notification check	
Make a post	l Manage Members	Group Settings   Disable Group   De	lete Group
Group Name	: MvGroup		
Mask Set Welcom	: 9820808204	to new members when invited. 724 char max)	
Mask Set Welcom	: 9820808204	to new members when invited. 724 char max)	
Mask Set Welcom	: 9820808204	to new members when invited. 724 char max)	characters used; 0 left; 724 sms count; 0
Mask Set Welcom Set Call Back	: 9820808204 : Greeting (Sent once to : URL (for realtime deliver	to new members when invited. 724 char max)	characters used: 0 left: 724 sms count: 0
Mask Set Welcom Set Call Back	: 9820808204 : Greeting (Sent once to : URL (for realtime deliver Join ur customers to self join to	to new members when invited. 724 char max) ery reports) this group by sending a simple SMS - 'JOIN [Keywo	characters used: 0 left: 724 sms count: 0
Mask Set Welcome Set Call Back Call Back Allow Self (This allows you You will be able	9820808204 Greeting (Sent once t URL (for realtime delive Join Ir customers to self join t bile Access to access this group from	to new members when invited. 724 char max) ery reports) this group by sending a simple SMS - 'JOIN [Keywo m a list of mobile numbers you specify, using simple	characters used: 0 left: 724 sms count: 0 rd]' to 9220092200) Whats this? a SMS commands.Know more
Mask Set Welcome Set Call Back Set Call Back Allow Self (This allows you You will be able Add Mobile	: 9820808204 : Greeting (Sent once to : URL (for <u>realtime delive</u> Join ir customers to self join to bile Access to access this group from Yumbers allowed to A	to new members when invited. 724 char max) ery reports) this group by sending a simple SMS - 'JOIN [Keywor m a list of mobile numbers you specify, using simple Access this group	characters used: 0 left: 724 sms count: 0 rd]' to 9220092200) Whats this? a SMS commands.Know more

Figure 2

### **Enabling Mobile Access for group Test1**

## 2.1 Mobile access for group creation.

You can now create groups through the mobile phone. To enable this feature, click on Settings on the top bar.



#### Figure 3

#### **Enabling Mobile Access for Group Creation**

Check 'Advanced Settings' option on this page. Check the 'enable' option for group creation by SMS. Add the mobile number on which you want provide this feature. You can add upto 7 different mobile numbers which will be able to create groups under your account.

## Advanced Account Settings

This will enable yo individually via the	a to Create Groups by using simple SMS commands from phone number checkbox in the group settings tab, SMS <b>'CREATE'</b> followed by the grour
eq SMS CREATE M	<b>lyGroup</b> will create a group with name 'MyGroup.
Click here to down	load the mobile access guide.
Important: If you ar characters.	e posting using a CDMA mobile phones (Reliance/TATA) the maximum length of messa



## 3 SMS Access

Once mobile access is enabled for a particular group, the following actions can be performed -

- 1. Post on the group
- 2. List groups
- 3. Create new group
- 4. Add numbers to a group
- 5. Delete numbers from a group
- 6. List masks valid for a group
- 7. Post a message to an individual number
- 8. Post a message to multiple numbers

#### NOTE: All SMS commands through the mobile phone must be sent to 567678080 or 9220092200

## 3.1 Post to a group

To post on the group, SMS POST <space> GROUPNAME <space> MESSAGE to 567678080 or 9220092200



## Figure 5

## Posting on a Group through Mobile Phone

NOTE: If you are posting using a CDMA mobile phones (Reliance/TATA) the maximum length of message is 135 characters. If you are posting via GSM mobile phones maximum length is 300 characters.

## 3.2 List groups

This will enable you to see all enabled groups for your mobile number under your account. To see the list, SMS GROUPS to 567678080 or 9220092200



#### Figure 6

#### **Listing Mobile Access Enabled Groups**

## 3.3 Create new group

If group creation is enabled for your mobile number, you can create a group by sending CREATE <space> GROUPNAME <space> MASK to 567678080 or 9220092200



Figure 7

### **Creating Group through Mobile Phone**

## 3.4 Add numbers to a group

You can add mobile numbers to a group to which you have mobile access, by sending ADD <space> GROUPNAME <space> Number1 <space> Number2 <space>...... NumberN to 567678080 or 9220092200. Please note that the mobile numbers must be Indian.



Figure 8

### Adding Numbers to a Group through Mobile Phone

## 3.5 Delete numbers from a group

You can delete mobile numbers from a group to which you have mobile access, by sending DEL <space> GROUPNAME <space> Number1 <space> Number2 <space> .....NumberN to 567678080 or 9220092200



Figure 9

## Deleting Numbers from a Group through Mobile Phone

## 3.6 List masks valid for a group

You can see all valid masks for groups enabled on your mobile phone by sending MASKS to  $567678080\,$  or  $9220092200\,$ 





### Figure 10

## Listing Masks for Mobile Access Enabled Groups

## 3.7 Post a message to an individual number

You can post a message to a single number by sending POST <space> NUMBER <space> MESSAGE to 567678080 or 9220092200



Figure 11

## Posting message to a single number from mobile phone

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## 3.8 Post a message to multiple numbers

You can post a message to multiple numbers by sending POST <space> Number1 <space> Number2 <space> ..... NumberN <space> Message to 567678080 or 9220092200



Figure 12

Posting message to multiple numbers from Mobile Phone

Note:You can also get Help on your mobile by sending HELP to 567678080